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**VALUES AND SKILLS AT SISA**

***SISA wants to distinguish itself from its competitors by:***

- Good product knowledge and the professional advice of its employees. Therefore we consider continuous learning and acquiring in-depth knowledge of the hydraulic industry to be an important competence.

- The agility of its employees.
This is the ability to adapt to changing circumstances. The ideal employee is accessible, acts to the point, is agile and handles stress well.

- The customer-oriented behavior of its employees.
Winning the customer’s confidence happens by personal contact, by listening to customer’s questions and/or complaints and by taking adequate actions to flawlessly resolve all issues. All customers are addressed in a friendly way.

***SISA wants to be a stable, financially sound and dynamic growth company for all of its employees, which***:

- Encourages people to take independently spontaneous actions and initiatives to solve problems and improve work organization.

- Appreciates employees who are solution oriented and cost-conscious in using time, money and resources.

- Finds collaboration amongst all employees very important in order to help each other to achieve the professional goals and achieve success.

- Considers the fair, respectful interaction and communication to be very important in order to create a positive and stimulating working environment.